

Article 1. Definitions and general

The company “**Kiteseeing**” operates <http://www.kiteseeing.com> and the application “Kiteseeing”. This page informs you of our policies regarding the collection, use and disclosure of Personal Information we receive from users of the site and platform.

1. Kiteseeing: this is us.
2. Client: that’s you, every User and / or visitor of the website.
3. User: any person who is using or going to use our Kiteseeing website/software/mobile application.
4. Website: www.Kiteseeing.com and all other sites belonging to Kiteseeing.com
5. Personal data: the personal data of the Client.

In this Privacy and Security Policy we explain how we manage your personal information (personal customer data) and how we make our system as secure as possible.

Article 2. Collection and Use of Personal Data

1. When the Client wants to use services which are offered by third parties via the Kiteseeing application, personal data will be processed.
2. We process the following personal data of the Client: name, address, phone number, payment details, photo’s, event information, amount of visitors and every information input through the application.
3. Only with explicit permission from you will we use your personal data for our marketing purposes. These could be things like sending you personalized offers. Additionally, your data is used for statistics in order to map your (internet) usage.
4. We would also occasionally like to inform you of special offers etc. through our newsletter. Of course, we only do this if you have given us explicit permission. When you don’t want to receive our newsletter anymore, you can easily unsubscribe using a link at the bottom of the newsletter.
5. Your personal information will always be treated as confidential.
6. Like many site operators, we collect information that your browser sends whenever you visit our Site ("Log Data").
7. This Log Data may include information such as your computer's Internet Protocol ("IP") address, browser type, browser version, the pages of our Site that you visit, the time and date of your visit, the time spent on those pages and other statistics. In addition, we may use third party services such as Google Analytics that collect, monitor and analyze this.

Article 3. Transfer to third parties

1. We will never sell your information to others. We only make data available to third parties that are directly involved in the execution of our service.
2. Our employees and third parties associated with us are bound by confidentiality. This is stated in their contract. If they violate this duty, there will be repercussions.
3. Users of the application's data will be saved and may be used for the improvement of our platform.

Article 4. Facebook

1. In order to use Facebook, you must agree to the [terms and conditions](#) and the [Data Policy](#) of Facebook.
2. Facebook may provide your personal information to third parties if Facebook is legally required to do so, if third parties process information on behalf of Facebook or if Facebook has stipulated this in their privacy policy. Kiteseeing has no influence over this.
3. In Facebook's privacy policy (which may change frequently) is stated how Facebook handles the personal data of their clients.

Article 5. Use of the website

1. On our website, we have the so-called "cookies" installed. Cookies are small text files placed on your computer that can be read by a browser.
2. We use cookies to remember your settings and preferences and to be able to operate certain functions of the web form.
3. The website also posts cookies from the American company Google, as part of the "Analytics" service. Kiteseeing uses this service to track and obtain reports about how visitors use the website. Google may also transfer this information to third parties if Google is legally required, or if third parties process the information on Google's behalf. Again, we have no influence on this.
4. If desired, you can change the settings on your browser so you won't get cookies if you visit our website.

Article 6. Modification / deletion of personal data

1. At all times you have the right to view, correct, and supplement your own data, or to request removal and shielding of your personal information in accordance with the Data Protection Act.
For this, you can e-mail us at info@kiteseeing.com

Article 7. Retention

1. Kiteseeing stores the personal data for a maximum period of 24 months, counting from the last time you used our software or have visited the website, unless a provision of law says otherwise.

Article 8. Security

11.1 Online security

1. We use online security measures and HTTPS/SSL in order to establish a secure connection.
2. The environment where Kiteseeing hosts its servers has multiple certifications in terms of its data centers.
3. To make our service as reliable and safe as possible, our developers continually conduct stress tests.

Article 9. Changes to the Privacy and Security Policy

1. We are free to modify this Privacy and Security Policy. Naturally we will inform you of any possible changes by publishing an update on our website.

Contact Us

If you have any questions about this Privacy Policy, please contact us

